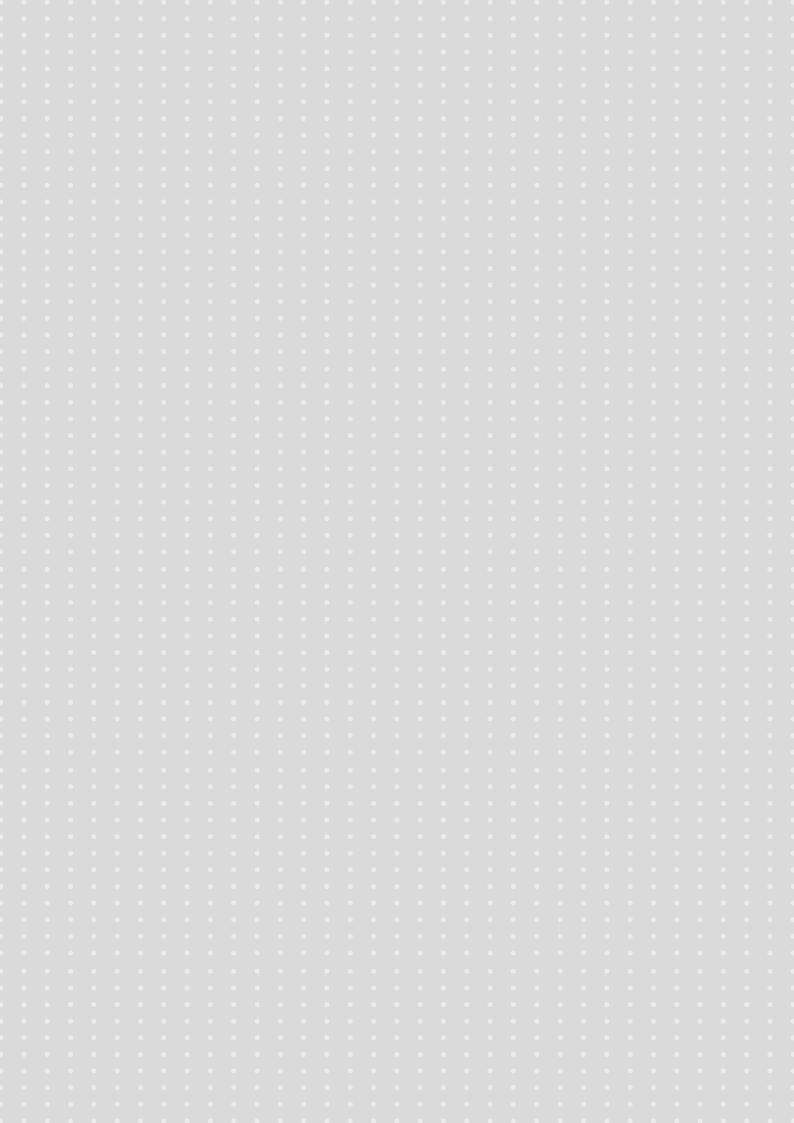




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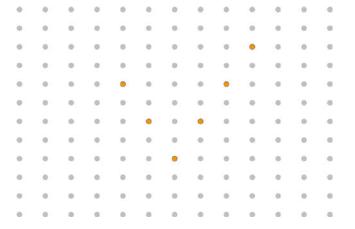
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## **About CFE Certification;**

**CFE Certification** provides expert services across a wide range of areas, including GDPR, Information Security Management, Business Continuity Management, Risk and Compliance, Quality Management, IT Service Management, Personal Data Management, and Artificial Intelligence Management Systems. Our services cover internal auditing, compliance checks, gap analysis, training, and certification.

Beyond process implementation, we support your business at every stage with expert guidance, focusing on continuous improvement and lasting results.

Through our training and certification programs, we help organizations strengthen stakeholder trust, boost corporate reputation, and improve profitability by ensuring compliance with international standards.

CFE Certification is a proud member of the UK-based CPD Certification Service and delivers training accredited by CPD.

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#### **QUALITY MANAGEMENT**

## ISO 9001 QUALITY MANAGEMENT SYSTEM AWARENESS - 1 DAY

This course introduces the key elements of the ISO 9001 standard, including risk-based thinking, leadership, planning, and performance evaluation. It helps participants understand the requirements needed for an effective quality management system.

## ISO 9001 QUALITY MANAGEMENT SYSTEM IMPLEMENTATION - 2 DAYS

This course provides the tools to establish and maintain a process-based quality management system based on ISO 9001. It focuses on implementing best practices to improve customer satisfaction and overall performance.

## ISO 9001 QUALITY MANAGEMENT SYSTEM INTERNAL AUDITOR - 2 DAYS

This course equips participants with the knowledge and skills to conduct internal audits of quality management systems based on ISO 9001. It focuses on auditing processes, reporting on implementation, and evaluating corrective actions for an effective management system.

## ISO 9001 QUALITY MANAGEMENT SYSTEM LEAD AUDITOR - 5 DAYS

This course teaches participants the skills necessary to perform audits of ISO 9001 quality management systems for first, second, and third-party audits. It focuses on practical examinations and interactive learning for second-party and certification auditors to gain competence.

## DOCUMENTATION TRAINING COURSE IN ISO MANAGEMENT SYSTEMS – 1 DAY

This course focuses on managing documented information within a management system, ensuring compliance and effectiveness. Participants will gain an understanding of the documented information requirements for various management systems, such as ISO 9001, ISO 27001, and ISO 22301.

#### ISO 19011 INTERNAL AUDITOR – 2 DAYS

This course equips participants with the skills to plan, conduct, report, and manage internal audits according to the ISO 19011 standard. It covers aspects like impartiality, findings evaluation, and corrective action follow-up to ensure effective audits.

 ISO/IEC 27001 INFORMATION SECURITY MANAGEMENT SYSTEM AWARENESS - 1 DAY

This course introduces the ISO/IEC 27001 standard and its requirements for information security management. Participants will learn how to implement the standard and understand its components through examples and detailed explanations.

 ISO/IEC 27001 INFORMATION SECURITY MANAGEMENT SYSTEM IMPLEMENTATION - 2 DAYS

This course provides participants with the necessary skills to establish an information security management system according to ISO/IEC 27001. By practicing system implementation, participants will gain hands-on experience in managing and applying the standard effectively.

• ISO/IEC 27001 INFORMATION SECURITY MANAGEMENT SYSTEM INTERNAL AUDITOR - 2 DAYS

This course helps participants understand how to assess and audit an Information Security Management System (ISMS) based on ISO/IEC 27001 requirements. Participants will gain competencies to examine the ISMS, evaluate its effectiveness, and improve the system by applying auditing skills.

 ISO/IEC 27001 INFORMATION SECURITY MANAGEMENT SYSTEM LEAD AUDITOR - 5 DAYS

This course is designed to enhance participants' skills in establishing, implementing, maintaining, and auditing an Information Security Management System (ISMS) based on ISO/IEC 27001. Participants will develop leadership abilities to conduct system audits, including second and third-party audits, ensuring effective audit management.

ISO/IEC 27001 INFORMATION SECURITY
MANAGEMENT SYSTEM LEAD IMPLEMENTER - 5 DAYS

This course equips participants with the knowledge and skills required to establish, implement, manage, and maintain an effective Information Security Management System in accordance with ISO/IEC 27001. It covers key implementation steps, including risk assessment, control selection, documentation, monitoring, and continual improvement, enabling participants to take on leadership roles in ISO/IEC 27001 implementation projects.



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## ISO/IEC 27002 INFORMATION SECURITY CONTROLS AWARENESS - 1 DAY

This course introduces ISO/IEC 27002, a standard offering guidelines for Information Security best practices, covering 93 controls across four sections. It focuses on implementing effective controls within organizations, from policies and processes to software and hardware functions, and highlights the importance of staying updated with the latest version of the standard.

## ISO/IEC 27002 INFORMATION SECURITY CONTROLS IMPLEMENTATION - 2 DAYS

This course provides practical, real-world skills for implementing Information Security controls as per ISO/IEC 27002. By the end of the course, participants will be able to apply their learned skills effectively in their organizations.

## ISO/IEC 27005 INFORMATION SECURITY RISK MANAGEMENT AWARENESS - 2 DAYS

This course focuses on the basic elements of managing Information Security risks. Participants will gain competencies in using essential risk management tools and the ISO/IEC 27005 standard to protect all information security assets.

## ISO/IEC 27018 PROTECTION OF PERSONAL DATA IN THE CLOUD AWARENESS – 1 DAY

This course provides guidelines for protecting personally identifiable information (PII) in the cloud according to the privacy principles in ISO/IEC 29100. It highlights the importance of implementing adequate security controls to protect PII from internal and external threats in cloud environments.

## ISO/IEC 27017 INFORMATION TECHNOLOGY SECURITY CONTROLS FOR CLOUD SERVICES AWARENESS – 1 DAY

This course introduces ISO/IEC 27017, a security control standard for cloud services that extends ISO/IEC 27001 and ISO/IEC 27002. Participants will learn how to select and apply appropriate security controls for cloud services, including obligations for service providers, user precautions, and strategies to reduce risks in cloud computing environments.

## ISO/IEC 27701 PRIVACY INFORMATION MANAGEMENT SYSTEM AWARENESS - 1 DAY

This course introduces ISO/IEC 27701, which extends ISO/IEC 27001 and ISO/IEC 27002 for privacy management. Participants will learn how to establish, implement, and maintain a Privacy Information Management System (PIMS), and how the standard helps organizations manage personal data, providing confidence to stakeholders and ensuring compliance with privacy requirements.

## ISO/IEC 27701 PRIVACY INFORMATION MANAGEMENT SYSTEM IMPLEMENTATION - 2 DAYS

This course focuses on implementing ISO/IEC 27701, an extension of ISO/IEC 27001 and ISO/IEC 27002 for privacy management. Participants will learn how to establish, implement, and improve a Privacy Information Management System (PIMS), understand necessary changes to expand their ISMS, and apply the standard's principles for handling personally identifiable information (PII).

## ISO/IEC 27701 PRIVACY INFORMATION MANAGEMENT SYSTEM INTERNAL AUDITOR - 2 DAY

This course helps participants understand how to audit the implementation of a Privacy Information Management System (PIMS) based on ISO/IEC 27701. Participants will learn to measure and analyze framework effectiveness, focus on key audit areas, and ensure the framework's success within their organization.

## ISO/IEC 27701 PRIVACY INFORMATION MANAGEMENT SYSTEM LEAD AUDITOR - 3 DAYS

Designed for ISO/IEC 27001 lead auditors, this course provides advanced knowledge on establishing, operating, and auditing a Privacy Information Management System. Participants gain competence by learning the audit steps specific to ISO/IEC 27701.

## ISO/IEC 27701 PRIVACY INFORMATION MANAGEMENT SYSTEM LEAD AUDITOR - 5 DAYS

This course equips participants with the knowledge to establish, implement, maintain, and audit a Privacy Information Management System (PIMS) based on ISO/IEC 27701. It provides training for ISO/IEC 27701 auditors and lead auditors to effectively manage and audit the PIMS within their organization.



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### ISO/IEC 27032 LEAD CYBER SECURITY MANAGER - 4 DAYS

This course focuses on managing cybersecurity in cyberspace, which involves protecting data privacy, integrity, and accessibility. Participants will gain the necessary competencies to implement and manage a cybersecurity program in line with ISO/IEC 27032 and the cybersecurity framework.

## ISO/IEC 15504 SPICE SOFTWARE PROCESS ASSESSMENT IMPLEMENTATION – 2 DAYS

This course provides an overview of ISO/IEC 15504, a standard for evaluating software processes and organizational maturity. Participants will learn about software life cycle processes, SPICE capability maturity models, and how to achieve maturity levels, along with practical insights on system installation, operation, and certification audit preparation.

#### INFORMATION SECURITY AWARENESS – 4 HOURS

This course aims to raise awareness about information security, helping staff and managers understand security risks, common attack techniques, and methods to protect against organization- or personal-targeted attacks. Participants will gain insights into both past and current threats and protective measures.

#### SCADA SECURITY MANAGER - 5 DAYS

This course helps IT managers, supervisors, and operators learn how to configure tools and features to develop and organize SCADA projects in industrial processes. It focuses on controlling, monitoring, and analyzing industrial systems with both hardware and software architecture.

#### SOC 2 REPORT AWARENESS - 1 DAY

This course raises awareness about the System and Organization Controls (SOC) standard, specifically Type 2 compliance, and provides guidance on examining, establishing, and operating the standard's requirements.

#### WHITE HAT HACKER – 5 DAYS

This advanced course focuses on teaching attack methods used by malicious hackers, with the philosophy that "Security cannot be provided without knowing the attack methods." It enables participants to specialize in Information Security and train as Pentesters who can conduct Security Tests to simulate potential attacks on organizations.

## ARTIFICIAL INTELLIGENCE MANAGEMENT SYSTEM

## ISO/IEC 42001 ARTIFICIAL INTELLIGENCE MANAGEMENT SYSTEM AWARENESS – 1 DAY

This course provides an understanding of managing information risks and overseeing an Artificial Intelligence Management System (AIMS) using a process-based approach. Participants will also learn to create a personal action plan based on the best practices of the ISO/IEC 42001 Standard for AIMS applications.

## ISO/IEC 42001 ARTIFICIAL INTELLIGENCE MANAGEMENT SYSTEM IMPLEMENTATION – 2 DAYS

This course equips participants with the skills to implement Al management systems securely, integrate Al strategies, and lead responsible management practices for Al applications. Participants will gain practical knowledge in developing and managing Al systems aligned with ISO/IEC 42001 standards.

## ISO/IEC 42001 ARTIFICIAL INTELLIGENCE MANAGEMENT SYSTEM INTERNAL AUDITOR – 2 DAYS

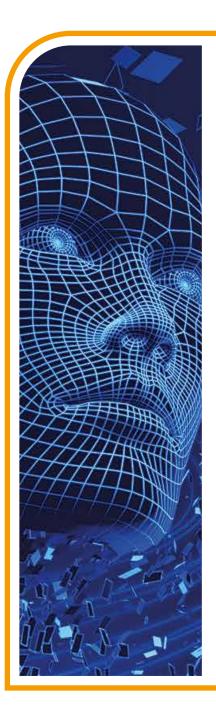
This course prepares participants to audit AI management systems by focusing on ISO/IEC 42001 requirements, risk assessments for AI processes, and activity monitoring. Participants will gain leadership skills and practical experience in auditing AI systems.

## ISO/IEC 42001 ARTIFICIAL INTELLIGENCE MANAGEMENT SYSTEM LEAD AUDITOR – 3 DAYS

This course provides participants with the knowledge and skills to audit Al management systems according to ISO/IEC 42001. It covers compliance assessment, audit planning and execution and is designed for professionals who have completed a lead auditor course of any standard.

## ISO/IEC 42001 ARTIFICIAL INTELLIGENCE MANAGEMENT SYSTEM LEAD AUDITOR – 5 DAYS

This course equips participants with the knowledge and skills to audit AI management systems based on the ISO/IEC 42001 standard. Participants will learn to conduct compliance assessments, develop audit planning skills, and gain expertise in auditing organisational frameworks impacted by AI.



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## ISO/IEC 42001 ARTIFICIAL INTELLIGENCE MANAGEMENT SYSTEM LEAD IMPLEMENTER – 5 DAYS

The course equips participants with the necessary skills to manage artificial intelligence management systems, focusing on the ethical, secure, and transparent development of Al technologies. Key topics include data protection, bias reduction, accountability, and the principles of the ISO 42001 standard, while preparing participants for leadership roles in Al project management and audits.

## CONTINUITY, RESILIENCE AND RECOVERY

## ISO 22301 BUSINESS CONTINUITY MANAGEMENT SYSTEM AWARENESS – 1 DAY

This course helps participants understand the core concepts of Business Continuity, the benefits of a Business Continuity Management System (BCMS), and the key requirements of the ISO 22301 standard.

## ISO 22301 BUSINESS CONTINUITY MANAGEMENT SYSTEM IMPLEMENTATION – 2 DAYS

The course introduces participants to the fundamental concepts of Business Continuity and provides guidance on implementing the ISO 22301 system. Participants will learn about essential documentation, procedures, and requirements for continuous improvement and effective system implementation.

## ISO 22301 BUSINESS CONTINUITY MANAGEMENT SYSTEM INTERNAL AUDITOR – 2 DAYS

This course covers the fundamentals of internal audits for Business Continuity Management Systems, focusing on crisis preparedness and continuous improvement. Participants will gain practical skills in managing the internal audit process, forming audit teams, task distribution, and creating audit checklists.

## ISO 22301 BUSINESS CONTINUITY MANAGEMENT SYSTEM LEAD AUDITOR – 5 DAYS

The course aims to equip participants with the knowledge and skills necessary to manage first, second, and third-party audits for Business Continuity Management Systems, with an emphasis on independent audit principles and best practices. Participants will also develop expertise in conducting thorough and effective audits for BCMS compliance.

## **CONTINUITY, RESILIENCE AND RECOVERY**

#### DISASTER RECOVERY FOUNDATION - 2 DAYS

This course covers the essential components of disaster recovery, focusing on maintaining critical functions and processes after adverse events. Participants will learn how to develop and implement a disaster recovery plan to minimize disruptions and ensure rapid recovery.

#### DISASTER RECOVERY MANAGER - 3 DAYS

Participants will gain the knowledge and skills needed to implement, manage, and maintain a Disaster Recovery Plan, ensuring best practices are followed. The training prepares individuals to handle disaster recovery efforts effectively, supporting organizations in their recovery processes.

## ISO 22320 EMERGENCY MANAGEMENT AWARENESS - 2 DAYS

This course introduces ISO 22320, an international standard that helps organizations improve their emergency response capabilities. Participants will learn how to reduce risks and ensure the continuity of critical functions such as water, health, and rescue services in case of emergencies.

## ISO/TS 22317 BUSINESS IMPACT ANALYSIS AWARENESS - 2 DAYS

This international standard provides detailed guidance on establishing, implementing, and maintaining a Business Impact Analysis (BIA) process. Participants will learn how to analyze the true impact of disruptive events and understand the key elements, methodology, tools, and approaches used in BIA.



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#### IT GOVERNANCE & SERVICE MANAGEMENT

 ISO/IEC 20000 INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM AWARENESS - 1 DAY

This course introduces the ISO/IEC 20000 Information Technology Service Management System standards and provides an overview of the requirements for organisations seeking to implement the standard.

 ISO/IEC 20000 INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM IMPLEMENTATION - 2 DAYS

This course covers the ISO/IEC 20000 standard for service management, guiding participants through the process of implementing a Service Management System (SMS). Participants will learn how to develop an implementation plan, create the necessary documentation, and successfully implement the SMS to deliver value to customers and users.

 ISO/IEC 20000 INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM INTERNAL AUDITOR - 2 DAYS

This course equips participants with auditing skills necessary to assess and improve their organisation's Service Management System (SMS). You will learn to evaluate the suitability and effectiveness of an SMS based on ISO/IEC 20000, conduct audits, prepare reports, and manage follow-up activities.

 ISO/IEC 20000 INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM LEAD AUDITOR - 5 DAYS

This course provides participants with the expertise to perform SMS audits, using recognised audit principles and techniques. You will learn to plan and execute internal and external audits, manage audit programs, lead audit teams, and handle customer communications and conflicts in accordance with ISO 19011 and ISO/IEC 17021-1 certification processes.

ISO 31000 RISK MANAGEMENT AWARENESS - 1 DAY

This course provides an introduction to risk management and the key principles, terms, and guidelines of ISO 31000. You will gain a solid foundation in risk management and understand how to start managing your organisation's risks effectively.

RISK MANAGEMENT – 2 DAYS

The two-day risk management training aims to provide information on qualitative and quantitative risk analysis, risk monitoring, and control. It examines general concepts and terms and risk management processes in detail.

## ISO 31000 RISK MANAGEMENT IMPLEMENTATION - 2 DAYS

This course focuses on applying the ISO 31000 framework for risk management. You will learn how to create an implementation plan, develop necessary documentation, establish risk management processes, and ensure continuous improvement using a systematic approach.

### ISO 31000 RISK MANAGEMENT INTERNAL AUDITOR - 2 DAYS

This course focuses on auditing risk management systems in alignment with the ISO 31000 standard. You will learn how to assess and evaluate the effectiveness of a risk management system, ensuring it operates correctly and meets organisational objectives.

## ISO 31000 RISK MANAGEMENT, RISK MANAGER – 3 DAYS

This course equips participants with the skills to establish, manage, and improve a risk management system based on the ISO 31000 standard. You will learn how to identify, assess, and manage risks effectively, ensuring continuous improvement in your organisation's risk management processes.

## EU GDPR GENERAL DATA PROTECTION OFFICER - 4 DAYS

This course provides the knowledge and skills needed to implement and manage a compliance framework for personal data protection in line with the EU GDPR Directive. Participants will develop the competence to act as a Data Protection Officer and ensure their organisation meets GDPR requirements.

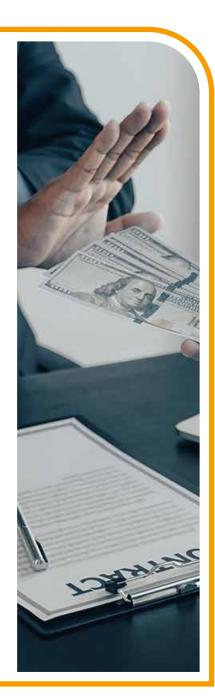
## GENERAL DATA PROTECTION REGULATION(GDPR) AWARENESS – 5 HOURS

This course provides essential GDPR knowledge to all employees, helping them understand data protection principles, confidentiality, integrity, and availability. It outlines best practices for protecting personal data and explains the organisation's obligations to ensure compliance with GDPR.



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## GENERAL DATA PROTECTION REGULATION (GDPR) PRACTITIONER – 4 DAYS

This course provides a practical guide to GDPR, covering data protection, privacy legislation, information governance, risk management, security, and implementation. Participants will gain the skills needed to understand, discuss, and comply with GDPR regulations, concepts, and principles.

### BS 10012 PERSONAL INFORMATION MANAGEMENT AWARENESS - 1 DAY

This course introduces the Personal Information Management System (PIMS) framework outlined in BS 10012. It helps organisations comply with data protection legislation and ensures stakeholders' confidence by teaching essential privacy principles and the roles individuals must follow to ensure compliance with GDPR.

### BS 10012 PERSONAL INFORMATION MANAGEMENT IMPLEMENTATION - 2 DAYS

This course provides a framework for implementing a Personal Information Management System (PIMS) based on BS 10012. Participants will learn how to establish a BS 10012-based PIMS, carry out the implementation process, and develop the necessary documentation to maintain and improve compliance with data protection standards.

## BS 10012 PERSONAL INFORMATION MANAGEMENT INTERNAL AUDITOR - 2 DAYS

After implementing BS 10012, organisations must evaluate their system's effectiveness through internal audits. This course teaches participants how to focus on key areas during audits to detect, correct, and improve the system's performance and compliance.

## ISO 37001 ANTI-BRIBERY MANAGEMENT SYSTEM AWARENESS - 1 DAY

This course introduces the ISO 37001 Anti-Bribery Management System (ABMS), providing an international framework to prevent, detect, and report bribery. Participants will learn how to implement best practices to safeguard their organisation from corruption and its serious consequences on business reputation, sustainability, and legal compliance.

## ISO 37001 ANTI-BRIBERY MANAGEMENT SYSTEM IMPLEMENTATION - 2 DAYS

This course provides participants with the knowledge and skills to establish, implement, and maintain an Anti-Bribery Management System (ABMS) based on ISO 37001. Participants will learn how to create a system that prevents, detects, and corrects bribery effectively, ensuring compliance while protecting the organisation's reputation and profitability.

### ISO 37001 ANTI-BRIBERY MANAGEMENT SYSTEM INTERNAL AUDITOR - 2 DAYS

Participants will gain the skills to plan, conduct and report internal audit processes in accordance with ISO 37001, under the guidance of ISO 19011. The training focuses on evaluating the effectiveness of the anti-bribery system, detecting non-conformities and identifying improvement opportunities.

### ISO 37001 ANTI-BRIBERY MANAGEMENT SYSTEM LEAD AUDITOR - 5 DAYS

This course equips participants with the expertise to conduct audits of Anti-Bribery Management Systems (ABMS) based on ISO 37001. Participants will learn how to plan, perform, and manage both internal and external audits, applying ISO 19011 and ISO/IEC 17021-1 audit principles and techniques, ensuring compliance with international standards.

## ANTI-MONEY LAUNDERING (AML) & COMBATING THE FINANCING OF TERRORISM (CFT) AWARENESS – 5 HOURS

This course is designed to raise awareness of Anti-Money Laundering (AML) and Combating the Financing of Terrorism (CFT) regulations, specifically for those in the financial sector. Participants will learn about the stages of money laundering, how to comply with legislation, and the procedures and controls that can be implemented to prevent money laundering activities.

## PAYMENT CARD INDUSTRY (PCI) DATA SECURITY STANDARD(DSS) AWARENESS – 2 DAYS

This course covers the requirements of the Payment Card Industry Data Security Standard (PCI DSS), including determining the scope and environments where cardholder data is stored. Participants will gain insights into the controls required to meet PCI DSS standards and the processes for auditing them.



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#### COBIT AWARENESS - 2 DAYS

COBIT (Control Objectives for Information and Related Technologies) is a framework for IT management, created by ISACA. This course introduces participants to the structure of COBIT, including its basic concepts, terminology, and management principles.

#### COBIT IMPLEMENTATION - 2 DAYS

This course focuses on applying COBIT's framework to design and implement management systems according to the COBIT Design and Implementation Guides, helping participants develop practical skills for using the COBIT framework in real-world scenarios.

#### ITIL AWARENESS - 1 DAY

ITIL (Information Technology Infrastructure Library) is a set of best practices for IT service management. This course provides an introduction to ITIL, its lifecycle stages, terminology, and how it helps businesses manage risk, improve customer relationships, and create a stable IT environment for growth and scalability.

#### ITIL FOUNDATION - 2 DAYS

This course helps participants understand the ITIL framework, focusing on the key concepts, processes, and stages of the ITIL lifecycle. Participants will learn how to adopt and adapt ITIL to support business needs and improve the quality of IT services through its systematic approach.

## DIGITAL TRANSFORMATION AND DIGITAL TRANSFORMATION STRATEGIES – 1 DAY

This course explores the concept of digitalisation and its transformative power. It covers the key aspects of digital transformation, including how businesses should align their strategies, the steps to take, success criteria, and provides a roadmap for effective transformation.

### INFORMATION SECURITY SPECIALIST IN REMOTE WORK - 1 DAY

This course provides practical knowledge and methods on maintaining information security in remote working environments. It focuses on best practices for securing remote work setups and ensuring a safe and efficient working environment.

#### DORA AWARENESS – 1 DAY

The course introduces participants to the core concepts of DORA, covering its scope, requirements, and how to assess the needs of an organisation in relation to DORA compliance. Participants will gain insights into the regulatory framework and its implementation.

#### DORA AWARENESS AND IMPLEMENTATION – 3 DAYS

This course equips participants with practical strategies to understand and apply DORA requirements within their organisations. It includes interactive modules that cover steps for DORA compliance, enhancing operational security, and developing leadership competencies in digital operational resilience, ultimately strengthening organisational resilience.

#### NIS 2 DIRECTIVE AWARENESS – 1 DAY

NIS 2 Directive determines the requirements that organizations must comply with in terms of cybersecurity and information security. Participants will learn about the requirements and implementation processes of this directive and the necessary steps to ensure compliance.

#### EBA REGULATORY COMPLIANCE – 1 DAY

This course introduces participants to key EBA regulations and guidelines, helping organisations understand and meet their compliance obligations.

#### EBA RISK MANAGEMENT – 1 DAY

This course focuses on implementing EBA-compliant risk management frameworks to identify, assess, and mitigate risks effectively.

#### EBA CYBERSECURITY – 1 DAY

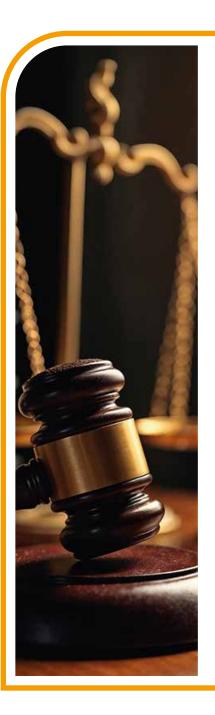
Participants will learn about EBA's cybersecurity standards, gaining the knowledge to enhance their organisation's digital defences and ensure regulatory alignment.

#### EBA OPERATIONAL RESILIENCE – 1 DAY

This course teaches participants how to develop and implement operational resilience strategies using EBA's regulatory framework, ensuring continued operations during disruptions.

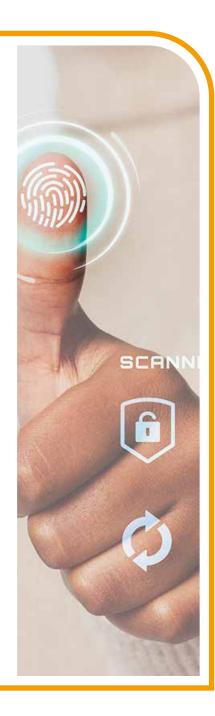
#### DIGITAL IDENTITY FUNDAMENTALS – 1 DAY

Participants will gain an understanding of the role of digital identity in preventing financial crime, aligning with FATF recommendations and ISO 29115 standards for identity assurance.



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## FATF COMPLIANCE FOR DIGITAL IDENTITY SYSTEMS AWARENESS – 1 DAY

This course focuses on implementing digital identity systems that comply with FATF standards and ISO 29115, covering identity verification, authentication, and record-keeping practices, while comparing the standard and FATF requirements.

## RISK-BASED APPROACH TO DIGITAL IDENTITY – 2 DAYS

This course teaches participants to adopt a risk-based approach to managing digital identities, ensuring secure and compliant financial transactions in line with FATF guidelines and ISO 29115.

### DIGITAL IDENTITY AND AML/CFT COMPLIANCE – 2 DAYS

This course explores the intersection between digital identity systems and Anti-Money Laundering/Counter-Terrorism Financing (AML/CFT) regulations, enabling organisations to strengthen their defences against illicit activities while ensuring alignment with ISO 29115.

#### ISO 29115 DIGITAL IDENTITY AWARENESS – 1 DAY

Participants will learn the basic principles and requirements of ISO 29115, helping them build a secure digital identity assurance framework and understand its application areas and harmonisation with other standards.

## ISO 29115 DIGITAL IDENTITY IMPLEMENTATION – 2 DAYS

This course focuses on implementing secure digital identity systems based on ISO 29115 standards, covering secure authentication, reliable credential management, and compliance with other relevant standards. Participants will learn about necessary policies, procedures, and continuous improvement strategies.

#### DIGITAL IDENTITY and DATA PROTECTION – 2 DAYS

This course examines the intersection of digital identity management and data protection regulations, guiding organisations on how to align their identity systems with ISO 29115 and global privacy standards.

### ISO 29115 DIGITAL IDENTITY INTERNAL AUDITOR – 2 DAYS

This course equips participants with the skills required to conduct internal audits of digital identity systems in line with ISO 29115, ensuring compliance and promoting continuous improvement.

#### ISO 29115 DIGITAL IDENTITY LEAD AUDITOR – 5 DAYS

This advanced course provides participants with the knowledge and expertise to lead and manage audit teams assessing digital identity systems for ISO 29115 certification.

#### PROJECT MANAGEMENT

#### INTRODUCTION TO PROJECT MANAGEMENT - 1 DAY

This course introduces entry-level information on the PMBOK® Guide – Sixth Edition's Knowledge Areas and Process Groups. It helps you apply project management principles effectively in your organisation.

## FUNDAMENTALS OF PROJECT MANAGEMENT - 3 DAYS

This course offers an in-depth look at the entire project management process, from planning to execution. Participants will gain fundamental knowledge and skills to lead projects successfully, using key project management concepts and best practices. The course focuses on implementing effective processes and developing leadership skills for managing projects of various scopes.

#### PRACTICAL PROJECT MANAGEMENT - 2 DAYS

This course helps develop the specialist knowledge, capabilities, and technical skills needed to address contemporary project management challenges in the global business environment. It focuses on equipping participants to proactively and creatively manage projects.

## INTRODUCTION TO AGILE PROJECT MANAGEMENT - 1 DAY

This course introduces participants to agile project management, a widely adopted methodology in IT and creative sectors. It helps you understand the fundamentals of agile project management and how it can be applied to projects in various industries.

## FUNDAMENTALS OF AGILE PROJECT MANAGEMENT - 2 DAYS

This course provides a working knowledge of agile project management methodologies, tools, and techniques. Participants will gain an understanding of agile methods, such as Scrum and Kanban, and develop practical skills to apply agile tools and techniques in real-world projects.



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## PROJECT MANAGEMENT AND PREPARE FOR THE PMP® CERTIFICATE EXAM – 5 DAYS

This comprehensive 5-day course prepares participants for the PMP® exam by covering essential concepts in project management, including time and resource management, and exam preparation. The course includes practical applications, study aids, and tools to help participants master the knowledge, skills, and techniques needed for the PMP® certification.

#### ADVANCED LEVEL PROJECT MANAGEMENT – 7 DAYS

This course builds on the 5-day Project Management and PMP® Certification exam preparation by introducing advanced project management practices. Participants will work on a sample project, learning how to extract project requirements, create the work breakdown structure (WBS), prepare project timelines, assign resources, and address project risks.

### ESSENTIAL CONCEPTS IN PROJECT MANAGEMENT – 2 DAYS

This course offers foundational knowledge in project management, focusing on process groups, work breakdown structure, the role of communication, and risk management. Participants will gain a solid understanding of key concepts necessary for successful project execution.

#### AGILE PROJECT MANAGEMENT – 2 DAYS

Provides project managers with the technical and practical knowledge required to apply agile methodologies. Covers the Agile Manifesto, values, principles, roles, responsibilities, Scrum activities, and key terminology.

## PROJECT MANAGEMENT WITH MS PROJECT (BASIC) – 2 DAYS

Introduces participants to fundamental project management concepts using MS Project. Focuses on planning, task management, and timeline creation for entry-level project professionals.

## PROJECT MANAGEMENT WITH MS PROJECT (ADVANCED) – 4 DAYS

Expands on the basic MS Project course by teaching how to create baselines, track progress, generate reports, and use advanced tools like macros and formatting. Equips participants with skills to monitor and manage complex projects.

#### PROJECT MANAGEMENT

#### PRINCE 2 FOUNDATIONS – 3 DAYS

Explains the core principles, themes, and processes of the PRINCE2 project management methodology. Equips participants with a foundational understanding to manage projects using the structured PRINCE2 approach.

#### SCRUM FUNDAMENTALS – 2 DAYS

Introduces the Scrum framework and Agile mindset, covering Scrum roles, events, and artefacts. Provides practical insights into applying Scrum in project environments.

#### PRODUCT MANAGEMENT BASICS – 4 DAYS

Covers the end-to-end product lifecycle, from ideation to development, launch, and post-delivery processes. Participants learn to analyse problems, develop solutions, conduct user research, and manage product strategy.

## PRODUCT ANALYTICS FOR PRODUCT MANAGERS – 2 DAYS

Focuses on using data to guide product decisions by teaching the fundamentals of data analysis and interpretation. Participants gain skills in data-driven thinking to support product development and improvement.

#### IIBA® ECBA/CBAP CERTIFICATION EXAM – 3 DAYS

Provides a comprehensive foundation in business analysis concepts, techniques, and tools aligned with IIBA® standards. Participants gain essential skills to identify business needs, propose effective solutions, and perform the business analyst role confidently.

#### REQUIREMENTS AND SCOPE MANAGEMENT - 3 DAYS

Covers the end-to-end management of requirements across the product lifecycle, focusing on stakeholder alignment, validation, and lean systems engineering. Helps participants ensure requirement fulfilment, product readiness, and adaptability for improved performance.

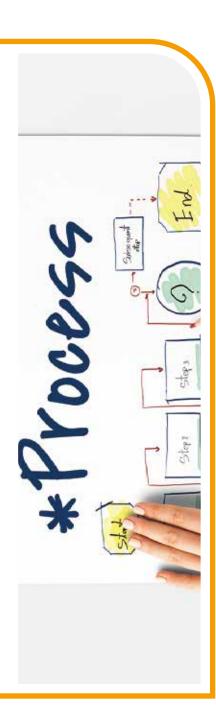
#### ISTQB BASIC LEVEL TESTING EXPERT – 3 DAYS

Introduces fundamental software testing principles aligned with the latest ISTQB syllabus and ISO/IEC/IEEE 29119 standards. Equips participants with knowledge on test planning, life cycle integration, static testing, and test automation essentials.



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#### ISTQB ADVANCED TEST ANALYST – 3 DAYS

Explores advanced techniques for designing and executing software tests in line with ISTQB standards. Provides in-depth skills to analyse, prioritise, and evaluate quality risks and test conditions effectively.

## ISTQB ADVANCED SOFTWARE TEST MANAGER – 2 DAYS

Focuses on leadership and management aspects of software testing, including planning, estimation, risk-based testing, and process improvement. Designed for professionals aiming to manage test teams and optimise testing practices.

#### ISTQB AGILE TESTING EXPERT – 2 DAYS

Covers essential testing practices in agile environments, emphasising collaboration, continuous feedback, and adaptability. Equips participants with the tools and techniques needed for effective testing in agile software development projects.

## ISTQB ADVANCED TECHNICAL TEST ANALYST – 2 DAYS

Introduces advanced-level techniques and tools for technical software testing with a focus on automation, risk-based testing, and code-level quality analysis. Prepares participants for the ISTQB Advanced Technical Test Analyst certification and enhances global testing competencies.

## USER ACCEPTANCE TEST PLANNING AND IMPLEMENTATION – 2 DAYS

Explains how to design, plan, and execute User Acceptance Tests (UAT) to validate that the software meets business and user requirements. Emphasises aligning testing efforts with user expectations before go-live.

#### PERFORMANCE TEST – 2 DAYS

Focuses on building a performance testing strategy tailored to project needs, including planning, execution, and analysis. Participants gain both practical and theoretical knowledge to identify performance issues and ensure system efficiency under load.

#### BASIC USER EXPERIENCE – 2 DAYS

Covers essential user experience topics such as human-computer interaction, user research, information architecture, prototyping, interface design, and usability testing. Helps participants understand how to create user-friendly digital products through practical methods and tools.

#### SUPPLY CHAIN SECURITY MANAGEMENT

 ISO 28000 SUPPLY CHAIN SECURITY MANAGEMENT SYSTEM AWARENESS – 1 DAY

Provides essential knowledge about establishing, maintaining, and improving a supply chain security management system in line with ISO 28000 requirements. Helps participants understand how to manage and control security risks across logistics operations and supply chain partners.

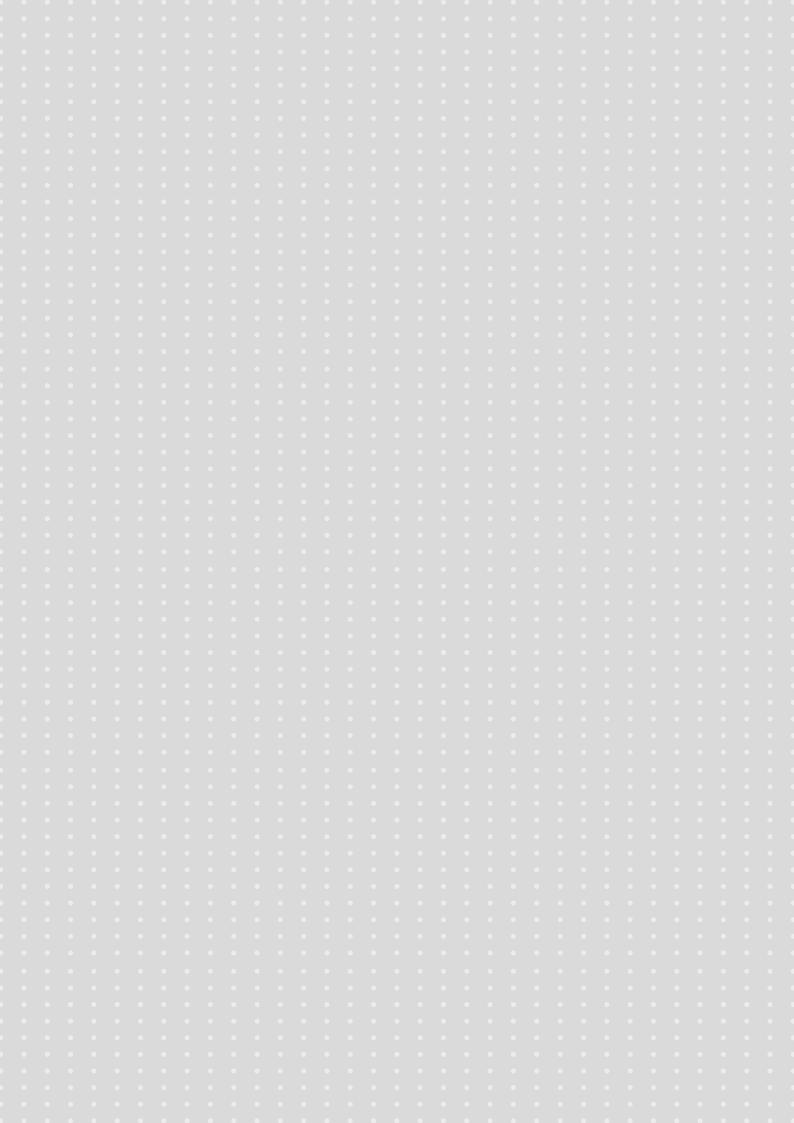
 ISO 28000 SUPPLY CHAIN SECURITY MANAGEMENT SYSTEM INTERNAL AUDITOR – 2 DAYS

Equips participants with the skills to conduct effective internal audits of ISO 28000-based systems. Focuses on planning, performing, and reporting audits while ensuring corrective actions are identified and followed up.



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## CONTACT US NOW

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#### **Have a Question?**

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